Response to 500 Line 510 - 512251 wy 510 Range Telephone Coop., Inc. - WY Study Area 512251

54.313(a)(5) Satisfactions of Consumer Protection and Service Quality Standards

Consumer Protection

Range Telephone Cooperative, Inc. complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Range Telephone Cooperative, Inc. complies with the service quality standard rules of the Federal Communications Commission and with those of the State of Wyoming as promulgated in the Wyoming Public Service Commission Rules 501 and 503. Range Telephone Cooperative, Inc. is committed to providing the highest quality service to its subscribers.

Service Quality Standards and Consumer Protection Rules Annual Certification WY Chief Executive Officer Robin Stephens Range Telephone Cooperative, Inc. 512251 Printed Name of Officer Title of Officer Company Name I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules. June 6, 2014 Executed on Signature Printed /Typed Name Robin Stephens